



# Universal Halal Authority

## Impartiality Policy

Universal Halal Authority (UHA) is committed to conducting all halal certification activities with the highest level of impartiality, independence and integrity. UHA recognises that impartiality is essential to maintaining the credibility of halal certification and the trust of clients, consumers and the wider Muslim community.

UHA ensures that all decisions relating to auditing, assessment and certification are based solely on objective evidence and recognised halal requirements. No commercial, financial, personal or organisational influence is permitted to affect, or appear to affect, the outcome of certification activities. All staff, auditors, subcontractors and Shariah Board members are required to act independently and declare any situation that may present a conflict of interest.

UHA does not offer consultancy services, product development support or any activity that could compromise impartiality. Certification decisions are made by individuals who have not been involved in auditing, advisory work or any activity that could influence their judgement. Any identified risks to impartiality are assessed, documented and controlled through UHA's governance processes.

All personnel involved in certification activities must avoid relationships, behaviours or external pressures that could compromise impartiality. Where a conflict of interest is identified, the individual is removed from the activity and alternative arrangements are made to ensure independence is maintained.

UHA protects its impartiality by maintaining transparent procedures, clear separation of duties and a governance structure that prevents undue influence. Any attempt to influence certification outcomes is treated seriously and may result in suspension, withdrawal of certification or termination of agreements.

Through this policy, UHA ensures that all certification activities are carried out fairly, objectively and free from bias, safeguarding the integrity of halal certification and the confidence of all stakeholders.

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